

Dear Patient,

Please be aware that we have always followed strict infection control procedures before the COVID19 Pandemic. We will summarize our protocol and highlight additional protocols that we are implementing due to COVID19.

Between every patient:

Clinical contact surfaces: Includes hard surfaces such as countertops, cabinets, tray tables, x ray machines, patient sinks and soft surfaces such as patient chairs, operator stools. This equipment is first cleaned, and then disinfected with EPA approved cleaners for dental offices with a tuberculocidal claim (for example quaternary ammonium with isopropanol). For high touch areas, we will also use a physical barrier typically made of plastic.

Housekeeping: at the end of each day, the floors, sinks and walls are cleaned with an EPA registered disinfectant and detergent. This would include the front desk area, bathrooms, hallways, and floors.

Internal procedures:

Staff Protections: every morning and at the end of each shift, the staff will have their temperature taken. In addition, the staff will answer screening questions. Sick staff members will be sent home.

Education: we are constantly keeping up to date with the CDC, WHO, OSHA, ADA and Massachusetts state guidelines. The most recent key learning updates are posted here

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/dental-settings.html>

<https://www.cdc.gov/oralhealth/infectioncontrol/statement-COVID.html>

<https://www.osha.gov/SLTC/covid-19/dentistry.html>

<https://www.massdental.org/Member-Resources/Practice-Management/Coronavirus>

[https://mcusercontent.com/b6fca240156200bca3e026661/files/7a0d78a0-1052-4e3e-89d9-eb85b19fa740/Dental Board Guidance 3 18 20.pdf](https://mcusercontent.com/b6fca240156200bca3e026661/files/7a0d78a0-1052-4e3e-89d9-eb85b19fa740/Dental_Board_Guidance_3_18_20.pdf)

During your visit:

In addition, our staff has always, and will continue to follow the bloodborne pathogen universal precautions that have been established for each and every patient. In addition, we are implementing AIRBORNE/DROPLET PRECAUTIONS. What will you see that looks different?

We will enter the room with a mask in place. We will go into the waiting room with a mask in place. We may also have on faces shields or other equipment in place. Please know that the intent is not to seem impersonal, but rather reduce risk between the patient and staff.

We ask that you enter our facility with a face covering in place.

We ask that you immediately use the available hand sanitizer upon entry.

We ask that you stay 6 feet away from others (social distancing).

We ask you answer the screening questions accurately.

By reviewing the form, you are acknowledging that while we will do everything in our power to reduce your risk of exposure to COVID19, the risk is not 100 percent eliminated.